



U.S. Department
of Transportation

**Federal Aviation
Administration**

Memorandum

Subject: **INFORMATION:** Partial Transcript;
Events of September 11, 2001

Date: November 5, 2003

From: Air Traffic Evaluations Branch,
AAT-150

Reply to
Attn. of:

To: Manager, Air Traffic Evaluations
and Investigations Staff, AAT-20

This transcription covers the Air Traffic Control System Command Center (ATCSCC) east operational position 16, for the time period from September 11, 2001, 1215 UTC, to September 11, 2001, 1515 UTC.

Agencies Making Transmissions

Abbreviations

ATCSCC east position 16	ATCSCC
Atlanta Air Route Traffic Control Center	ZTL
Jacksonville Air Route Traffic Control Center	ZJX
Miami Air Route Traffic Control Center	ZMA
Unknown #1	UNK1
Unknown #2	UNK2
San Juan Combined Control Facility	ZSU
Indianapolis Air Route Traffic Control Center	ZID
Orlando Air Traffic Control Tower	MCO
Kennedy Air Traffic Control Tower	JFK
Unknown #3	UNK3
Unknown #4	UNK4
Unknown #5	UNK5
Unknown #6	UNK6
Pilot for Massachusetts Mutual	Charles
Unknown #7	UNK7
Off duty ATCSCC employee	Joe
Unknown #8	UNK8
Unknown #9	UNK9
Washington Air Route Traffic Control Center	ZDC
American Airlines Dispatch	AAL
Unknown #10	UNK10
Unknown #11	UNK11

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Unknown #12	UNK12
Cleveland Air Route Traffic Control Center	ZOB
North American Air Defense	NORAD
Unknown #13	UNK13
Denver Air Route Traffic Control Center	ZDV
Vancouver Air Route Traffic Control Center	ZVC
Unknown #14	UNK14
Central Altitude Reservation Function	CARF
Kansas City Air Route Traffic Control Center	ZKC
Rochester National Guard employee	RANG
Unknown #15	UNK15
Chicago Terminal Radar Approach Control	C90
Unknown #16	UNK16
Unknown #17	UNK17
Fort Worth Air Route Traffic Control Center	ZFW
Houston Air Route Traffic Control Center	ZHU
Unknown #18	UNK18
Unknown #19	UNK19
Memphis Air Route Traffic Control Center	ZME
Unknown #20	UNK20
Unknown #21	UNK21

I hereby certify that the following is a true transcription
of the recorded conversations pertaining to the events of
September 11, 2001:


Frederick R. Spencer
Air Traffic Evaluations Specialist
AAT-150

1215
1216
1217:17 ATCSCC command center
1217:19 ZTL hello command center uh this is atlanta
 we are holding our two south fixes right
 now we will be incurring naprs delays

1217:25 ATCSCC ok

1217:26 ZTL ok

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1217:27 ATCSCC thanks

1218

(1219-1237)

1238

1238:09 ATCSCC command center jim

1238:10 ZJX hey jim i'd like to speak to miami please

1238:22 ZMA miami

1238:23 ZJX miami jacksonville

1238:24 ZMA go ahead

1238:25 ZJX the citronelle long range radar outage
restriction q r b

1238:30 ZMA ok go ahead

1238:32 ZJX start at thirteen hundred u f a non radar
separation at or below one two thousand
on victor one ninety eight and victor two
forty one and non d m e separation at or
below flight level one eight zero on the
gulf routes

1238:48 ZMA non radar at or below eighteen on the
gulf routes

1238:50 ZJX yes sir g twenty six jay fifty eight and
jay eighty six

1238:54 ZMA ok how bout the q routes

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1238:55 ZJX oh i'm sorry i guess that's the q routes
 then isn't it

1238:57 ZMA yeah

1238:58 ZJX yeah let's make it the q routes

1239:00 ZMA ok

1239:01 ZJX thank you buddy

1239:01 UNK1 thirteen hundred

1239:02 ZMA non radar at or below eighteen on the q
 routes

1239:03 ZJX yes sir

1239:04 UNK1 thirteen hundred to when

1239:05 ZJX um nineteen hundred

1239:13 UNK2 thanks miami

1240
(1241-1307)
1308

1308:19 ATCSCC command center wanda

1308:20 ZSU yeah how you doing this is sam estry at
 san juan cerap

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1308:22 ATCSCC yeah

1308:23 ZSU and i just want to find out i just got word we're not gonna allow anybody into new yorks airspace at all

1308:29 ATCSCC uh you're kinda far away but yeah for now uh you wadda you have in mind as far as what you have on the ground

1308:36 ZSU uh we probably i don't know i gotta look probably there's only one or two at the time but i know in about another hour hour and a half we gonna start gettin a flush going that way

1308:45 ATCSCC ok yeah go ahead and hold em hopefully in another hour we'll have things have calm down and we can have some kinda do exact moment you know

1308:53 ZSU ok just for now everybody going to new york airspace is on the ground not just new york new york airspace

1308:59 ATCSCC new york airspace i if you can reroute around new york go ahead uh of course whatever coordination you need to do

1309:07 ZSU alright thanks

1309:09 ATCSCC ok

1309:10 ZSU (unintelligible)

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1309:59 ZID indy t m u

1310:00 ZTL hey ind indy atlanta uh look freud i'm
 gettin some delays twenty and thirty
 minutes off the ground because my miles
 in trail over cetus i was wonderin if i
 could offload uh couple enroute south of
 collier northwest four thirty seven and
 spirit wings eight

1311

1312

1312:54 ATCSCC (unintelligible) you hear what he said
 there russ (unintelligible)

1313

(1314-1318)

1319

1319:52 ATCSCC command center

1319:53 ZMA yeah for clarification this new york uh
 ground stop uh is philly feed to new york
 uh tracon or is that uh as far north as
 we can go

1320:05 ATCSCC does philly feed to new york

1320:07 ZMA does is philly as far north as we can go
 basically

1320:09 ATCSCC no philly is in new york airspace
 washington washington metro is probably
 as far north

1320:11 ZMA oh ok that's what i thought thank you

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1320:13 ATCSCC uh huh

1321
(1322-1324)

1325
1325:17 ATCSCC command center jim

1325:18 ZMA hey jim uh listen i've got a lifeguard
flight a lear jet out of vero beach going
to white plains about ready to receive a
patient needs to find out if he's gonna
be able to go or not

1325:28 ATCSCC what's the call sign

1325:29 ZMA november nine hundred november alpha

1325:32 ATCSCC what type is he

1325:33 ZMA a lear twenty four

1325:36 ZMA he's filed up over charleston sea isle
robbinsville white plains right now

1325:40 ATCSCC well the routing is not a problem

1325:42 ZMA yeah i understand

1325:43 ATCSCC uh where is he taking off at

1325:44 ZMA vero beach florida

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1325:47 ATCSCC what's that v r b

1325:48 ZMA v r b yes sir

1325:49 ATCSCC h p n and when's he scheduled to go

1325:51 ZMA sched his p time is thirteen forty five

1325:54 ZMA his patient isn't there yet but he's
anticipating arrival shortly and he

1325:58 ATCSCC right understand i don't see where
that'll be a problem but let me double
check for ya

1326:00 ZMA ok

1326:01 ATCSCC alright

1326:07 ATCSCC i'll give ya a call right back miami

1326:08 ZMA thanks

1327:20 ZMA miami

1327:21 ATCSCC miami jim at the command center you
called about the lifeguard

1327:25 ZMA no hold on a second

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1327:26 ATCSCC ok

1327:28 ZMA go ahead

1327:30 ATCSCC yeah we are in the process of uh ground
stopping all flights

1327:33 ZMA yes i heard that

1327:36 ATCSCC uh however being a lifeguard flight

1327:38 ZMA right

1327:39 ATCSCC and the life that you know uh may hang in
the balance that's entirely up to the
pilot we just cannot guarantee any
services

1327:43 ZMA ok i'll tell him

1327:44 ATCSCC alright

1327:45 ZMA thanks

1327:46 ATCSCC uh huh

1328
(1329-1330)

1331

1331:41 ATCSCC command center

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1331:42 MCO hey this is orlando i got a question for ya

1331:45 MCO i got the ground stop traffic to all destinations um is that include i mean uh it it really is doesn't specify like tower enroute and things of that nature um is this is this come out of headquarters or what's the situation

1332:00 ATCSCC uh it came from here

1332:02 MCO it came from there

1332:04 ATCSCC yep

1332:05 MCO ok well when you say ground stop all destinations you mean v f r's and everybody that we're working

1332:11 ATCSCC consider that we're in the midst of uh what uh a national emergency

1332:16 MCO i understand that

1332:17 ATCSCC uh i don't believe there's anybody we can actually stop from going from taking off

1332:21 MCO right

1332:22 ATCSCC but uh we strongly suggest no one gets airborne right now

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1332:25 MCO ok that's what i wanted to know

1332:27 ATCSCC ok

1332:28 MCO i'm just making sure before i

1332:30 ATCSCC right

1332:31 MCO slam the door

1332:32 ATCSCC yeah you know national security

1332:33 MCO ok

1332:33 ATCSCC alright

1332:34 MCO alright

1332:34 ATCSCC alright

1332:34 ATCSCC uh huh

1332:35 MCO d h

1333

1334

1335:01 JFK kennedy tower

1335:04 ATCSCC kennedy jim at the command center how ya
doin

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1335:06 JFK not so good we're abandoning the tower

1335:07 ATCSCC understand

1335:08 (unintelligible)

1335:09 JFK kennedy tower's closing right now i gotta
hang up

1335:12 ATCSCC no i need you uh kennedy i need a phone
number for british airways

1335:15 JFK i don't have one handy i'm sorry

1335:17 (unintelligible)

1335:18 JFK call the communications center i i can't
uh i don't have the time to get it for ya

1335:21 JFK i gotta go

1335:58 ATCSCC command center

1335:59 UNK3 i need to clarify one thing i understand
that we're ground stop nothing's allowed
to get airborne however

1336:02 ATCSCC correct

1336:06 UNK3 now does that include v f r everything

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1336:08 ATCSCC well we can't we can't make em uh you
 know not take off but we strongly suggest
 no one leaves

1336:12 UNK3 we well we'll apply it to everybody
 across the board that's all i need to
 know

1336:15 ATCSCC ok
1337

1338:04 ATCSCC command center

1338:05 ZSU hey command center sam esty at san juan
 cerap just wanted to verify something
 with you you want to stop all traffic on
 the ground do you want to stop all
 traffic that goes between us and the
 islands over here on the ground or just
 traffic going to the stateside

1338:17 ATCSCC any traffic coming stateside

1338:19 ZSU ok

1338:20 ATCSCC c u

1338:21 ZSU that stuff that's just going between
 islands over here whatever is ok

1338:24 ATCSCC yeah

1338:25 ZSU ok

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1338:26 ATCSCC we uh you know we v f r we can't stop
 anybody from taking off but we strongly
 suggest they don't come this way

1338:31 ZSU ok sounds good

1338:33 ATCSCC alright

1338:33 ZSU ok

1338:34 ATCSCC thanks

1338:35 ZSU alright

1338:56 ATCSCC command center jim

1338:57 UNK4 hey jim i know you're going crazy hey
 listen i got a question from some towers
 that need to want to know if the ground
 stop even their internal patterns v f r
 patterns everything

1339:06 ATCSCC we can't stop v f r guys from taking off
 uh

1339:09 UNK4 well no they're talking about they want
 to know if they can work v f r traffic
 patterns in other words giving air
 traffic services at vero beach tower for
 example just called us know if they can
 work a traffic pattern v f r touch and
 goes and whatever or are they all ground
 stopped

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1339:24 ATCSCC yes they can work their traffic pattern

1339:25 UNK4 oh ok thanks

1339:27 ATCSCC alright

1340:29 ATCSCC command center

1340:30 UNK5 i need you to do me a favor there's a sam flight at mcdill air force base saying he's part of the presidential movement and he wants to know if he can depart but i'm being told by uh folks here that no one except air force one departs if you feel that's incorrect will you call tampa approach directly and uh let them know about that

1340:49 ATCSCC that he can go

1340:51 UNK5 if if that's your decision

1340:53 ATCSCC ok i'll call tampa approach directly

1340:55 UNK5 (unintelligible) it's just the sam uh flight off mcdill

1340:57 ATCSCC right the

1340:57 UNK5 (unintelligible)

1340:58 ATCSCC ok

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1340:58 UNK5 thanks

1340:59 ATCSCC uh huh

1340:59 UNK5 bye

1341
1342:42 ATCSCC command center

1342:43 UNK6 hey central i got a uh is this rob

1342:46 ATCSCC no this is jim

1342:48 UNK6 hey jim i got a c m nine three a uh seven
five seven's presidential support at
mcdill trying to get to sarasota tampa
wont give him clearance to do so he needs
to get there to escort the president i
believe

1343:00 ATCSCC is that the sam flight

1343:02 UNK6 yeah

1343:03 UNK6 uh if you wanna call them directly or if
you just needed to give me some sort of
authorization

1343:07 ATCSCC ok uh he is to be held on the ground they
need to go through the state department

1443:12 UNK6 sam needs to go sam directly needs to go
directly to the state department

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1343:15 ATCSCC that's correct

1343:16 UNK6 ok alright i'll i'll refer that uh to
mcdill and what was the other question

1343:19 UNK6 (unintelligible)

1343:22 UNK6 hold on a second

1343:26 UNK6 (unintelligible) presidential flights

1343:28 UNK6 i believe i uh hold on a second

1343:30 UNK6 (unintelligible) we're holding everybody
on the ground

1343:42 UNK6 (unintelligible) jim hold on got one more

1343:47 UNK6 vfr aircraft we're gettin calls from
everybody we're gettin course a lot of
cancellations people want to proceed v f
r

1343:49 ATCSCC right right

1343:52 UNK6 do we keep them on the ground

1343:54 ATCSCC yeah i believe i told you a little while
ago that you can work the patterns and
all

1343:56 UNK6 yeah

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1343:56 ATCSCC no just cancel that hold everyone on the
ground no exceptions

1343:58 UNK6 that's military also is that correct

1344:00 ATCSCC that's correct

1344:01 UNK6 alright

1345
(1346-1351)

1352
1352:20 (unintelligible)

1352:23 ATCSCC command center

1352:24 Charles hey command center this is charles from
mass mutual um i called a few seconds ago
i think i talked to susan but i could
have that wrong um i have an aircraft
that's sitting in an f seventy six that's
sitting in boston with our chairman we
had a our headquarters in the the world
trade center uh for oppenheimer and i
called and they gave us permission to fly
the chairman back to our headquarters in
springfield massachusetts from boston
logan so that we could activate our
disaster recovery program and now they're
saying that they're not able to go it's
an f seventy six with

1353:55 ATCSCC i will not authorize any departures from
boston at this time i cannot believe that
you can't operate that center with i mean
what if your chairman was on one of those
first flights

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1354:03 Charles well no no but no no it's a private
aircraft it's a f seventy six

1354:06 ATCSCC it doesn't matter it does not matter we
will not allow anyone to take off at this
time

1354:10 Charles ah there's nothing that i can do

1354:13 ATCSCC no sir

1354:14 Charles so they gave us permission and now that
now it's being rescinded is that the deal

1354:17 ATCSCC that's correct

1354:18 Charles alright thank you

1354:18 ATCSCC uh huh

1354:19 Charles bye

1355
(1356-1406)

1407
1407:36 ATCSCC command center

1407:37 ZMA command center miami um we're hearing
five oclock is when this uh stand downs
gonna be over but is that a trueism or is
that just a guess

1407:47 ATCSCC i do not know

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1407:48 ZMA ok

1407:48 ATCSCC far as i'm concerned it's u f a

1407:49 ZMA eh i i know that but i mean as far the
nationwide

1407:52 ATCSCC i i don't know who may have picked five
oclock i don't know how they could have
come up with that number

1407:56 ZMA yeah well somebody heard it on c n n so

1407:58 ATCSCC ah well that's we don't report to them

1408:00 ZMA ok thank you

1408:01 ATCSCC uh huh

1408:03 ZMA bye bye

1408:39 ATCSCC command center wanda

1409

1410:15 ATCSCC command center (unintelligible)

1410:19 ATCSCC command center (unintelligible)

1410:21 (unintelligible)

1410:23 UNK7 i need you on the line only

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1410:43 ATCSCC command center

1410:44 UNK7 i need you on the line only can you
verify it's just you and me

1410:46 ATCSCC it's just you and me

1410:48 UNK7 ok air force one has changed his
destination his destinations unknown at
this time but he is making a turn to
crestview and we'll give you more
information when that becomes available

1410:57 ATCSCC what's the identifier for crestview

1410:59 UNK7 uh c e w and he's asked to pick up a
fighter escort

1411:03 ATCSCC ok

1411:04 UNK7 alright

1411:04 ATCSCC thanks

1411:05 UNK7 alright

1412
(1413-1421)

1422
1422:13 ATCSCC command center jim

1422:14 Joe hey jim uh who's this

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1422:16 Joe jim (unintelligible)

1422:18 ATCSCC yeah

1422:19 Joe hey jim joe (unintelligible) how you

1422:20 ATCSCC alright joe

1422:21 Joe it's a mess huh

1422:22 ATCSCC what's up

1422:23 Joe hey i just wanted to know whether they
needed anybody come in early want me to
come in early er you guys need any help
or how's it going

1422:28 ATCSCC uh they they would not turn you back if
you did come in early there's tons of
people running around here

1422:32 Joe ok

1422:33 ATCSCC i know there's a bunch of people that are
kinda shook up we got to watch the second
one

1422:37 Joe you have what

1422:38 ATCSCC we got to watch the second uh impact of
the world trade center there

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1422:40 Joe yeah right right

1422:41 ATCSCC and uh

1422:42 Joe i'm just want you know i'm come supposed
be at three if you need a hand that's
fine i don't want to get in the way if
you already have enough folks i mean i'm
sure you're busy but uh with with you
know everything pretty much is stopped
right now

1422:50 ATCSCC that's entirely up to you i don't see
where there's a problem with that

1422:53 Joe ok

1422:54 ATCSCC one way or the other

1422:55 Joe ok who's got the watch anyway anybody
there i can't through most of the lines
aren't even working

1422:59 ATCSCC ok ok i gotta go joe

1423:00 Joe ok bye

1423:01 ATCSCC talk to you later

1424
(1425-1427)

1428

1428:37 ATCSCC command center jim

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1428:38 UNK8 hey jim uh i gotta kinda uh different
request for ya the savannah river site
over at augusta which is a uh nuclear
site you familiar with it

1428:46 ATCSCC no but go ahead

1428:48 UNK8 ok it's a it's a d o e facility they want
to put a helicopter up at or below a
thousand feet for security purposes can
they do it

1428:56 ATCSCC uh we strongly suggest they do not but uh
if the guy's gonna take off v f r we
can't do anything about it

1429:06 UNK8 ok uh

1429:07 ATCSCC we uh we will not provide services for em

1429:12 UNK8 ok

1429:13 ATCSCC alright

1429:13 UNK8 thank you

1429:14 ATCSCC uh huh

1430

1431:15 ATCSCC command center

1431:16 UNK9 it's just you and i on the line

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1431:18 ATCSCC yes sir

1431:19 UNK9 ok air force one is uh not relaying his
destination nor his route of flight he is
cleared to fly on a random route

1431:26 ATCSCC understood does he have the escort do we
know

1431:28 UNK9 uh i do not uh is there an escort with
this air force one flight not at the
moment not that we believe no

1431:31 (unintelligible)

1431:33 ATCSCC ok

1431:34 UNK9 alright

1431:35 UNK9 thanks

1431:35 UNK9 bye

1432
(1433-1446)

1447
1447:16 ZDC washington

1447:17 ATCSCC washington jim at the command center uh
november four is approved to land
richmond

1447:24 ZDC richmond ok

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1447:25 ATCSCC alright

1447:26 ZDC thank you

1447:26 ZDC bye

1447:27 ATCSCC uh huh

1447:56 AAL american dispatch mike oconner can i help
ya

1447:59 ATCSCC mike jim at the command center uh with a
quick question do you know the
whereabouts of your flight uh seven seven

1448:03 AAL no sir we don't we're still trying to
ascertain his whereabouts

1448:06 ATCSCC ok thanks

1448:07 AAL we suspect he may be in trouble but we uh
can not confirm that

1448:10 ATCSCC ok thank you

1448:12 AAL and uh hey jim by the way is there still
a telcon uh scheduled for fifteen fifteen
z

1448:15 ATCSCC uh let me check

1448:23 ATCSCC no

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1448:25 AAL there is not

1448:26 ATCSCC no

1448:26 AAL understood (unintelligible) thank you

1448:27 ATCSCC uh huh

1449:58 UNK10 and coincidentally (laughter) it was a
guy (laughter)

1450:00 UNK11 uhhhhh

1450:01 UNK10 you get kies or somebody who actually
knows what's going on in carf to uh call
the mission desk here at jacksonville

1450:05 UNK11 z j x missions uh

1450:06 UNK10 yeah

1450:07 UNK11 they know your number i guess

1450:08 UNK10 yeah

1450:09 UNK11 ok

1450:10 UNK10 thanks

1450:11 UNK11 alright bye

1451

1452

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ATCSCC

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1453:04 ZID indy t m u

1453:05 ATCSCC indy jim at the command center uh it was
 passed to us that november four is
 requesting a fighter escort

1453:09 (unintelligible)

1453:13 ZID are you digging up one or are we

1453:15 ATCSCC uh you are

1453:16 ZID thank you

1453:17 ATCSCC ok

1454

1455

1456:06 ATCSCC command center jim

1456:07 ZJX hey command center this is jacksonville
 center we have a sam flight that we
 refused to issue a clearance to he took
 off on his own and would not uh without
 any clearances we were trying to get a
 clearance for him that he was allowed to
 go he's heading to andrews

1456:19 ATCSCC ok what was the number on that

1456:21 ZJX it's five zero zero four nine had called
 carf earlier on it i now know that it's a
 g three he's off of uh navy jax and

1456:26 ATCSCC what's the identifier for that navy jax

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1456:27 ZJX n i p

1456:28 ATCSCC to andrews

1456:32 ZJX and his code is twenty six seventy three
and he's heading toward andrews

1456:37 ATCSCC ok sam they use a m in front it is that
correct

1456:39 ZJX s

1456:40 ATCSCC s i thought they changed that ok alright
thank you

1456:42 ZJX hold on a second he told us on the phone
he was going to barksdale but the plan
says to andrews

1456:45 ATCSCC that doesn't matter he's they're gonna go
where they want to

1456:48 ZJX ok

1456:49 ATCSCC alright thank you

1457

(1458-1459)

1500

1500:29 ZJX jax flow

1500:30 ATCSCC standby jax

1500:32 ZMA miami

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1500:33 ATCSCC miami's (unintelligible) thank you
standby

1500:46 ZTL atlanta

1500:47 ATCSCC thanks atlanta this is jim at the command
center uh i got atlanta jax and miami i
just wanna reiterate to yall since you
have the uh lions share of v f r uh
questions here uh we are not allowing
departures of any type if people are
gonna get in their plane and take off we
can't stop em but we will not provide
services to anyone that's lifeguard
flights or v f r or anybody

1501:06 UNK12 that's contrary to what we were told
earlier about lifeguard flights and
there's something going on right now with
one

1501:10 ATCSCC well they're lifeguard flights i
understand that's why i'm i'm required to
make this call we can not stop anybody
from taking off

1501:14 UNK12 ok

1501:14 ATCSCC but we will not provide services

1501:15 UNK12 the f a a (unintelligible)

1501:16 UNK12 ok then alright thank you
1502

1503

1503:22 ATCSCC billion cannot

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1503:31 ATCSCC and wash center

1503:33 ZOB cleveland has that

1503:34 ATCSCC thank you cleveland

1503:36 ATCSCC washington center

1503:37 ZDC washington

1503:38 ATCSCC did you get those guys did you tell em
let uh the force one flight go

1503:42 ZDC affirmative (unintelligible) we told em

1503:44 ATCSCC thank you

1503:45 NORAD and command center northeast air defense

1503:47 ATCSCC go ahead

1503:49 NORAD apparently they're holding our aircraft
at rickenbacker and and atlantic city uh
the fighter jets we need to get em in the
air immediately

1503:57 ATCSCC did you hear that wash

1503:59 ZDC get the fighters in out of atlantic city
in the air wilco

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1504:03 ATCSCC and rickenbacker yes

1504:03 ZDC alright

1504:04 UNK13 i'm not far out of langley

1504:04 ZDC command center once we get these fighters
in the air from atlantic city uh what you
want us to do with em

1504:21 ATCSCC say again someone else was talking to me

1504:23 ZDC yeah once the fighters get in the air out
of atlantic city what uh should we do
with em

1504:25 (unintelligible)

1504:26 ZDC just let em go on their own

1504:28 ATCSCC let em go on whatever route they have
programmed

1504:30 ZDV command center denver center question

1504:31 ATCSCC go ahead denver

1504:32 ZDV ellsworth air force base is uh requesting
verification that military flights can go
out and do training missions yes or no

1504:40 ATCSCC negative no

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1504:41 ZDV ok earlier uh at fourteen thirteen it was
told we were told that military and law
enforcement flights were released

1504:49 ATCSCC not for train i um you know we were we
didn't assume at the time they would be
allowed to go up and train at this time
we'll talk to the military cell here see
what's going on

1504:55 ZDV uh only like essential military flights
would that be some

1504:58 ATCSCC that would be best yes

1505:01 ZDC command center washington

1505:02 ATCSCC wash

1505:04 ZDC hey we're taking the handoff from indy on
november four he's still flight planned
for national we need a decision on what
we're gonna do are we going to national
or are we going to richmond

1505:12 ATCSCC they're talking to him right now

1505:15 ZDC yeah we got about ten minutes before
we're gonna be over the arrival fix for
uh that area

1505:22 ZVC uh break break uh vancouver center
request

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1505:26 ATCSCC who was that

1505:27 ZVC vancouver center

1505:28 ATCSCC vancouver go ahead

1505:30 ZVC yes we need to uh get to a different
telephone line this wont work for us can
i give you a secure telephone and i'll
need you guys to phone us

1505:36 ATCSCC hold on just a minute

1505:45 ATCSCC go ahead vancouver with the number

1505:47 ZVC yes please area code six zero four seven
seven five nine six six nine just a sec
just stand by one please

1505:59 ZVC nine six six nine so that's area code six
oh four seven seven five nine six six
nine it'll put it into a secure office
and we then can monitor on a speaker
phone

1506:04 ATCSCC alright hold on just a minute

1506:06 ZVC thank you sir

1506:12 ATCSCC washington center command center

1506:13 ZDC go ahead

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1506:14 ATCSCC reference november four he is authorized
to land at washington

1506:20 ZDC oh eh he's also demanding an escort is
that on its way

1506:22 ATCSCC we have passed his request

1506:24 ZDC understand

1506:35 ATCSCC ok uh broadcast for all the facilities
the aircraft that are authorized to fly
must be on a discreet code if they are
not on a discreet code they will be
scrambled on

1506:47 ZDV denver's got that will comply

1506:49 ATCSCC norad are you here yet

1506:51 UNK14 uh flight operations from new york

1506:54 ATCSCC no looking for norad

1506:55 UNK14 oh

1507:02 CARF what was the question uh carf can answer
uh get an answer for you here

1507:04 ATCSCC say again please

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1507:06 CARF say again the question carf can uh give
you some info

1507:10 ATCSCC just wondered if norad was up

1507:12 CARF uh we have em on secure transmission back
here in carf

1507:16 ATCSCC thank you

1507:17 ZID command center

1507:18 ATCSCC go ahead

1507:20 ZID yeah this is indy uh did you get any
feedback on american six forty four that
we're showing over due

1507:25 ATCSCC fort worth and memphis center

1507:34 NORAD and command center northeast air defense

1507:36 ATCSCC northeast air defense go ahead

1507:38 NORAD we need to have positions for air force
one so we can intercept him with our
fighters but uh nobody seems to want to
pass us the information we had a stu
phone if somebody can give us a call and
give us updates on where air force one is
we'd appreciate it

1507:51 ATCSCC will do

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1507:52 NORAD i've got the number here if you have it

1507:54 ATCSCC hold on just a minute

1508:04 ZKC command center this is kansas city we did
a uh search for american six forty four
we had no contact with that aircraft

1508:18 RANG hello

1508:19 ATCSCC and say again please

1508:21 RANG yes i just wanted to see if uh rochester
new york trying to get a flight out from
drum

1508:25 ATCSCC say again i couldn't i couldn't hear ya
someone else was talking

1508:28 RANG alright um with the national guard out of
rochester new york we're trying to get a
flight released from fort drum to return
to rochester

1508:39 ATCSCC hey could you uh hang up and call back
the other number again please

1508:41 RANG what was the other number

1508:48 ATCSCC seven oh three nine zero four five one
one five

1508:52 RANG nine zero four five one one five

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1508:56 ATCSCC correct

1508:57 RANG alright thank you

1509:02 ATCSCC and uh northeast air defense uh somebody
in the uh the carf cell is using the stu
phone to give you the position now i
believe

1509:09 NORAD ok thank you

1509:12 UNK15 negative give me give me a number i'll
call you back on secure transmission who
was that again

1509:24 UNK15 calling air force one

1509:33 ATCSCC wash center you there

1509:37 ZDC wash is here

1509:38 ATCSCC thank you don

1509:42 ATCSCC he's working on the escort right now for
uh november four

1509:44 ZDC got it thanks

1509:44 ATCSCC wash center and your ops normal right now

1509:45 ZVC vancouver center is ops normal right now

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1509:50 ATCSCC thank you washington center are you ops
normal now

1509:52 ZDC well we're a skeleton crew but yes

1509:54 ATCSCC thank you

1509:56 ZOB and cleveland centers on with a question

1509:59 ATCSCC go ahead cleveland

1510:00 ZOB yes cleveland area police helicopters
want to know if they have authorization
to come back up in the air uh police
activity

1510:06 ATCSCC yeah they did say law enforcement could
get back up

1510:09 ZOB alright they just need to be on discreet
codes

1510:11 ATCSCC they got em on discreet codes yet

1510:13 ZOB right

1510:14 CARF this is ralph in carf uh the escort for
november four should be uh uh
approximately four to five minutes out

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1510:25 ZDC ok this is wash center november fours a
 little bit closer than that we understand
 the uh escorts coming out of richmond
 we're gonna let them depart right now

1510:30 ZDC over

1510:32 CARF ok

1510:35 C90 command center this is chicago tracon
 with a question

1510:39 ATCSCC who was that again

1510:41 C90 chicago tracon

1510:42 ATCSCC chicago tracon go ahead

1510:43 C90 it appears we have some international
 flights still headed our way are they
 gonna uh come all the way to ohare

1510:46 ATCSCC where do you see em right now

1510:48 C90 uh scandinavia thirty eight i believe his
 call sign is i'm sorry singapore thirty
 eight is up to the northeast of us a few
 hundred miles but

1510:54 ATCSCC minneapolis center

1510:57 C90 toronto

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1510:58 ATCSCC where are they right now toronto

1511:00 C90 probably yes

1511:01 ATCSCC we're trying to we're trying to get them
uh on the ground

1511:03 UNK16 and chicago centers not expecting those
internationals to come to us

1511:08 C90 ok thank you

1511:16 ZKC and command center i know you're busy
this is kansas city again has there been
any uh uh decision made as far
expectation staffing wise for the uh
field facilities

1511:29 UNK17 the facility requesting uh the
expectation for staffing the facilities
the expectation at this time is to remain
normally staffed unless threatened

1511:35 UNK17 (unintelligible) george set it up i know
but yeah

1511:40 ATCSCC hey mute that mike

1511:44 ATCSCC fort worth you on

1511:46 ZFW fort worths on

1511:47 ATCSCC thank you houston did you get on

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1511:49 ZHU houstons on thank you

1511:51 ATCSCC fort worth center if you could
 indianapolis was reporting american six
 four four overdue and requested you guys
 take a look see if he ever got off or if
 he got back on the ground

1511:58 ZFW six forty four ok

1512:00 ATCSCC thank you

1512:01 ATCSCC memphis you on

1512:03 UNK18 uh rick says six forty four landed at
 dallas we've already checked on him

1512:07 ATCSCC thank you very much indy you copy

1512:09 UNK18 thank you

1512:11 ZOB and command center cleveland

1512:12 ATCSCC go ahead cleveland

1512:14 ZOB yes we had a request from northwest and i
 don't know if you were pursuing it to
 look for northwest fifteen thirty nine
 they have advised us uh through a
 sideline that they uh have located that
 aircraft at detroit if there's anyone
 working that issue

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1512:24 ATCSCC thank you very much cleveland

1512:35 UNK19 hey central we gonna do a telcon or we
just gone leave this line open

1512:38 ATCSCC no we're just leaving this line open to
pass information

1512:40 ZME hey command center this is uh riggins in
memphis

1512:42 ATCSCC go ahead

1512:43 ZME ok we ya know that we got a lifeguard and
they've got a patient without a liver are
yall aware of that situation

1513:02 UNK20 yeah apparently traffic management telcon
is going on right now uh i can put you on
hold and then put you into that telcon on
this line if that'll work for ya

1513:08 UNK21 that's fine

1513:09 UNK20 ok hang on

1513:10 UNK21 thank you

1514

1515

1515:45 ATCSCC command center jim

1515:46 ZJX jim phil here at uh jacksonville
reference our uh military search and
rescue aircraft

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1515:50 ATCSCC yes sir

1515:51 ZJX those are the only aircraft to correct
that we are allowed to give a clearance
to if someone else calls and says they're
a lifeguard wanting to take off all we're
saying from the F A A is we will issue no
clearance and provide no service is that
correct

1515:59 ATCSCC that's correct

1516:02 ZJX ok ah cause i had a tower guy call and
say should i stop him and and my response
is you can't issue a clearance

1516:08 ATCSCC yeah you can't stop him and you can't
issue a clearance we we wont provide
services

1516:11 ZJX there there ya go ok we just making the
clarification because we have not made a
broadcast as far as a g i or anything
that says we can't stop em cause we
figure that's a that's a known that we
will provide service to nothing

1516:19 ATCSCC if it's serious enough they're gonna go

1516:23 ZJX got it

1516:23 ATCSCC and i would want em to

1516:24 ZJX yeah ok alrighty thanks

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1516:25 ATCSCC uh huh

1516:26 ZJX x m

End of Transcript



U.S. Department
of Transportation
**Federal Aviation
Administration**

Memorandum

Subject: **ACTION:** Transcription of 9/11
Tapes

Date: **OCT 10 2003**

From: Manager, Air Traffic Evaluations
and Investigations Staff, AAT-20

Reply to
Attn. of:

To: Managers, Regional Air Traffic
Quality Assurance Staffs,
AXX-505, and Managers, Air
Traffic Evaluations Branches,
AAT-120/130/140/150

The enclosed cassette tapes need to be completely transcribed using the same format as used in accident transcriptions, including the use of a header.

If there are any questions as to the positions being transcribed, contact Ellen King, Manager, Quality Assurance Staff, Air Traffic Control System Command Center, at (703) 904-4470.

Due to the nature of the recordings, it is imperative that the information they contain and the resulting transcriptions be kept confidential.

Please complete the transcriptions and return them, using the enclosed Federal Express packet, as soon as possible.

Thank you for assisting us with this effort. If you have any questions, I can be reached at (202) 267-9342.


Thomas R. Davidson